

# Dolly Parton's Imagination Library

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## Eligibility Criteria:

- Open to all children under 5 years old whose primary residence is within Delaware County, Ohio.
- The child must be registered at least 90 days prior to their 5<sup>th</sup> birthday to receive the Welcome Book before they are graduated out of the program.
- Please note, when registering a four year old, the child will not necessarily receive 12 months of books. They will only receive the appropriate amount of books until their 5<sup>th</sup> birthday.
- Participants must re-enroll annually.

## Frequently Asked Questions:

1. **When will a child receive his/her first book?**

It generally takes 6-9 weeks from the time of enrollment until the first book is received.

2. **When do the books arrive each month?**

The books generally arrive the third week of each month.

3. **In a family with multiple children receiving books, will each child receive their book on the same day?**

The books are mailed third class bulk rate non-profit mail and are based upon their size and weight. Therefore they will often arrive on different days for multiple children in one given home.

4. **What if a child doesn't receive a book?**

Please contact United Way of Delaware County at 614-436-8929 to explore possible solutions.